PROGRAM AREA 10: INFORMATION SHARING
PERFORMANCE MEASURES

PA	TYPE	#	MEASURE	OBJECTIVE	DEFINITION	REPORTING FORMAT
10	**OP**		**Amount of JABG funds awarded for system improvement****	**Increased organizational capacity**	The amount of JABG funds in whole dollars that are awarded for System Improvement during the reporting period. Program records are the preferred data source.	Funds awarded to program for services
10	OP		1. Number of <u>partner agencies</u>	Increase organizational capacity	Measure of collaboration. Appropriate for any grantee involved in at least one partnership. Report the number of agencies that have formal partnership agreements (e.g., memoranda of understanding, contracts, or letters of agreement) with the grantee.	Number of <u>partner agencies</u>
10	OP		2. Number of data elements shared among <u>partner agencies</u>	Improve system efficiency	Measure of collaboration. Appropriate for any grantee with at least one partnership. Report the number of different pieces of information that are shared by the grantee and its <u>partner agencies</u>. Different pieces of information might be each of the responses to an <u>assessment</u>, case manager reports, results of drug tests, or informed consent.	Number of shared data elements:
10	OP		3. Number and percent of youth about whom there is a complete case file	Improve system efficiency	Measure of system accountability. Appropriate for grantees that require client information from outside sources (e.g., school records, public health records) under this purpose area. Report the raw number of grantee case files (not individual youth) that are complete (i.e., all required data about that case are in the case file). Percent is the raw number divided by the total number of case files that are active, and processed or handled by the grantee.	a. Number of complete case files b. Number of case files c. Percent (a/b)
10	OP		4. Number and percent of staff trained in <u>information sharing</u>	Increase organizational capacity	Determine system accountability based on the idea that for the process to be useful, staff must be trained to use it. Appropriate for most grantees under this purpose area. Report the raw number of staff that have received any amount of formal training about <u>information sharing</u> (include both general information and agency specific information). Training can be in any format or medium as long as its receipt can be verified. Training can be from any source as long as it was at least facilitated by the JABG funds. Percent is the raw number divided by the total number of grantee staff.	a. Number of staff trained in <u>information sharing</u> b. Number of staff total c. Percent (a/b)

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10	OP		5. Number of hours of training provided about the <u>information sharing</u>	Increase organizational capacity	Determine system accountability based on the idea that for the process to be useful, staff must be trained to use it. Appropriate for most grantees under this purpose area. Report the raw number of hours of training provided. Training can be in any format or medium as long as it can be verified that staff were aware of the training and were able to avail themselves of it (e.g., it was not cost prohibitive or offered at a time that conflicted with other necessary duties). Training can be from any source as long as it was at least facilitated by the JABG funds.	Number of hours of training offered
10	**S-T OC**		**Number and percent of programs/initiatives employing best practices****	**Improve program quality**	Report on the number and percent of programs/initiatives employing best practices. Best practice models include program models that have been shown, through rigorous evaluation and replication, to be effective at preventing or reducing juvenile delinquency or related risk factors, such as substance abuse. Model programs can come from many valid sources (e.g., Blueprints, OJJDP's Model Programs Guide, SAMHSA's Model Programs, state model program resources, etc.).	a. Number of program/initiatives employing best practices b. Number of programs/initiatives c. Percent (A/B)
10	S-T OC		6. Percent of staff time required to access client data from outside agencies	Improve system efficiency	Measure of system efficiency. Appropriate for grantees that require client information from outside sources (e.g., school records, public health records) under this purpose area. Report the percent of staff hours spent on gathering client data from outside entities per month. For example, getting school attendance data or probation status. Include time required to get data from clients that other entities may already have, but do not include time gathering unique information directly from client.	a. Number of hours staff spent on gathering data per month b. Number of hours staff worked per month c. Percent of time spent on gathering data (a/b)
10	S-T OC		7. Number of interagency information requests	Improve system efficiency	Proxy for system usefulness. Appropriate for grantees with operational <u>information sharing programs</u>. Report the number of requests for information both to the grantee's agency from staff at <u>partner agencies</u> or from the grantee's agency to staff at <u>partner agencies</u>.	Number of interagency information requests
10	S-T OC		8. Time in hours from information request to information receipt	Improve system efficiency	Measure of system efficiency. Appropriate for grantees with operational <u>information sharing programs</u>. Report the number of hours from the time interagency information is requested to the time it is received by the requestor. Include time for initial data receipt as well as any additional time for follow-up requests based on missing, unusable, or confusing data.	Number of hours from request receipt to request fulfilled

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10	S-T OC		9. Number and percent of youth that are referred for similar services through different agencies or staff (i.e., redundant referrals)	Improve system efficiency	Measure of system accountability. Appropriate for grantees with operational information sharing programs. Report the raw number of youth who receive redundant referrals (i.e., referrals for the same type of service or treatment from multiple sources or from the same agency as part of the same case). Do not include referrals for cause (e.g., a new problem arises, a new provider must be found, or the problem reoccurs). Percent is the raw number divided by the number of youth served by the grantee.	a. Number of redundantly referred youth b. Number of youth c. Percent (a/b)
10	S-T OC		10. Number and percent of youth on waiting lists for treatment or service	Improve system efficiency	Measure of system accountability. Appropriate for grantees with operational information sharing programs. Report the raw number of youth put on a waiting list for treatment or service at any point in their process through the system and for any length of time. Percent is the raw number divided by the total number of clients handled or processed by the grantee.	a. Number of youth put on a waiting list b. Number of youth c. Percent (a/b)
10	S-T OC		11. Number and percent of days youth spend on waiting lists for treatment or service	Improve system efficiency	Measure of system accountability. Appropriate for grantees with operational information sharing programs. Report the cumulative number of calendar days any client is on a waiting list for service or treatment. Percent is the cumulative number of calendar days divided by the total number of days that clients were served by, or the responsibility of, the grantee.	a. Number of days clients are on waiting lists b. Number of days clients served by the grantee c. Percent (a/b)
10	S-T OC		12. Number and percent of youth who cannot receive identified services (e.g., slots full, service not provided locally)	Improve system efficiency	Measure of system accountability. Appropriate for grantees with operational information sharing programs. Report the raw number of youth who for any reason do not receive the service or treatment indicated as needed by their assessment. Percent is the raw number divided by the number of clients served by, or the responsibility of, the grantee.	a. Number of youth that did not receive treatment b. Number of youth served by the grantee c. Percent (a/b)
10	**I-T OC**		**Number and percent of eligible youth served using Graduated Sanctions approaches****	**Improve program activities**	An unduplicated count of the number of youth served using a graduated sanctions approach by the program during the reporting period. Definition of the number of youth served for a reporting period is the number of program youth served during any part of the reporting period using a graduated sanctions approach. To calculate the percentage, divide the number above by the total number of youth served during the reporting period. Program records are the preferred data source.	a. Number of youth admitted to graduated sanctions program b. Number of youth admitted into any grantee program c. Percent (a/b)

PA	TYPE	#	MEASURE	OBJECTIVE	DEFINITION	REPORTING FORMAT
10	I-T OC		**Number and percent of youth with whom a best practice was used****	**Improve program quality**	The number and percent of youth with whom a best practice was used. Best practice models include program models that have been shown, through rigorous evaluation and replication, to be effective at preventing or reducing juvenile delinquency or related risk factors, such as substance abuse. Model programs can come from many valid sources (e.g., Blueprints, OJJDP's Model Programs Guide, SAMHSA's Model Programs, state model program resources, etc.)	a. Number of youth with whom a best practice is used b. Number of youth c. Percent (a/b)
10	I-T OC		13. Time to service (days)	Increase system capacity	Measure of system accountability. Appropriate for grantees with operational <u>information sharing programs</u>. Report the average number of days from the time a client is <u>assessed</u> as needing a service to the first receipt of that service. There may be multiple entries per youth.	Average number of days from <u>assessment</u> to first service:
10	I-T OC		14. Number and percent of youth about whom information is shared across agencies	Increase system capacity	Measure of system scope. Appropriate for grantees with operational <u>information sharing programs</u>. Report the raw number of grantee clients about whom the grantee either receives from or distributes information to <u>partner agencies</u>. Percent is the raw number divided by the total number of grantee clients.	a. Number of clients about whom data is shared across agencies b. Number of clients served by the grantee c. Percent (a/b)
10	I-T OC		15. Number and percent of youth to enter services or treatment to which they are referred	Increase system effectiveness	Measure of system accountability. Appropriate for grantees with operational <u>information sharing programs</u>. Report the raw number of youth who are referred to a service or treatment and who receive at least one session of that service or treatment. Percent is the raw number divided by the total number of youth referred to at least one service or treatment.	a. Number of youth to enter treatment or services referred to b. Number of youth referred to treatment or services c. Percent (a/b)
10	I-T OC		16. Number and percent of services and treatments successfully completed by youth	Increase accountability	Measure of youth accountability. Appropriate for grantees with operational <u>information sharing programs</u>. Report the raw number of services and treatment for which the enrolled youth successfully complete all of the requirements of that service or treatment. Percent is the raw number divided by the total number of services or treatments in which youth are enrolled. There may be multiple entries per youth.	a. Number of treatments/services successfully completed b. Number of treatments or services in which youth are enrolled c. Percent (a/b)
10	L-T OC		**Number and percent of program youth who reoffend**	**Reduce delinquency**	The number and percent of program youth who were rearrested or seen at juvenile court for a new delinquent offense. Appropriate for any youth-serving program. Official records (police, juvenile court) are the preferred data source.	a. Number of youth with a new offense b. Number of youth in program c. Percent (a/b)

JUVENILE ACCOUNTABILITY BLOCK GRANTS PERFORMANCE MEASURE KEY

Short Term: Occurs during or by the end of the program.
Intermediate term: Occurs once program enters maintenance phase (applies only to system improvement programs)
Long Term: Occurs 6 months to 1 year after program completion/or program enters maintenance phase.

Bold: Mandatory measure.
Bold*: Mandatory for direct service programs only.